



Erie Neighborhood House COVID-19 Resource Guide

Basic Needs

Erie House Resources

Public Benefits and Unemployment Application Support

Contact Erie House if you need help with cash assistance programs (TANF, SSI, RSD) or food programs (SNAP or LINK card).

Contact: Weber Anderson, wanderson@eriehouse.org, 773-217-9799

[Community Relief Fund](#)

If you are an Erie House participant and would like to apply for funding, please complete the application on this page. The Community Relief Fund is currently only available to Erie Neighborhood House participants.

Rent and Utilities Relief

[Fannie Mae Rent or Mortgage Relief](#)

If Fannie Mae owns your mortgage loan, or if you're a tenant in a multifamily rental property financed by Fannie Mae, their relief options can help you.

[Freddie Mac Borrower Assistance](#)

Freddie Mac is offering mortgage relief options for those who are unable to make their mortgage payments due to a decline in income.

[ComEd Residential Hardship Relief Program](#)

Are you past-due on your electric bill and have a financial hardship due to job loss, illness, military deployment, disability, or as a senior citizen? Income-eligible, residential customers can apply once every two years for grants of up to \$500 toward past-due bills based on need and availability of program funds.

Contact: 1-888-806-CARE (1-888-806-2273)

[Peoples Gas COVID-19 Updates](#)

Find resources for payment assistance, how to save energy, and other information from Peoples Gas. Peoples Gas is not disconnecting customer's service for non-payment at this time.

[Free Internet - Comcast Internet Essentials](#)

New Internet Essentials customers will receive two months of free Internet service upon request before April 30, 2020. Regular rates will apply after the promotion period. Households with outstanding debts to Comcast may be eligible for Internet Essentials.

Contact: 1-855-846-8376 for English, 1-855-765-6995 for Spanish

Unemployment

[Illinois Department of Employment Security \(IDES\) COVID-19 Unemployment Benefits](#)

Unemployment information for those who have lost work due to COVID-19.



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[Restaurant Opportunities Centers United Relief](#)

Resources and financial assistance for restaurant workers impacted by the coronavirus crisis.

[One Fair Wage Emergency Fund](#)

Cash assistance to restaurant workers, car service drivers, delivery workers, personal service workers and more.

Food Relief

[Chicago Public Schools Food Distribution](#)

CPS is distributing food during school closures. Families can pick up three days' worth of meals at each time, including two meals per child per day.

Contact: CPS Command Center, family_services@cps.edu, 773-553-KIDS (5437)

[Greater Chicago Food Depository](#)

Find a food pantry, soup kitchen or mobile food distributor near you.

Contact: Benefits Assistance, 773-843-5416

[Emergency SNAP Benefits](#)

Benefits are ready in 5 days or less from the date you apply. Use the DHS Office Locator to find your DHS Family Community Resource Center (FCRC) where you may apply.

[Central American Martyrs Center/Su Casa](#)

Shelter and community for families experiencing homelessness and/or domestic violence. Se habla español. 1434 W 51st St, Chicago, IL

Hours: Tuesday & Thursday, 9am-10am

Contact: Frieda Holley, 773-76-9263

Lolly's Food Pantry

Small independently run food pantry in South Chicago. 9390 S Kreiter Ave, Chicago, IL

Hours: Wednesday, 4pm-6pm